

## Weekly Option Terms of Use for the Tourist tariff users

- 1. By activating the Weekly option, A1 Ltd. user (hereinafter the User) accepts these Weekly Option Terms of Use for users of the Tourist Tariff (hereinafter: the Terms of Use).
- 2. Weekly option (hereinafter: the Option) may be activated and prolonged from 30<sup>th</sup> May 2016 until May 2<sup>nd</sup> 2023, when it becomes unavailable for activation and prolongation.
  Daily option may may be activated and prolonged from May 30<sup>th</sup> 2016 until May 2<sup>nd</sup> 2023, when it becomes unavailable for activation and prolongation.
  - Daily option 5G may may be activated and prolonged from April 1<sup>st</sup> 2023.
- 3. Weekly option is only available with the Tourist tariff.
- 4. Prices and content of the Weekly option:

## Weekly option

Price	9,95 EUR or 74,97 HRK
MB included in the option	Unlimited (20 GB at the maximum available tariff speed. Once the included GB are spent, speed is reduced to 64 kb/s)
Minutes/SMS messages to all networks in Croatia	100
Price of min/SMS/MB once the units included in the package are spent	According to the tariff price list
Block rounding for MB	1 MB
Block rounding for minutes	60 seconds

- 5. Data traffic used in roaming is not included in the Option and shall be charged separately according to the current roaming rates as set out in the official A1 Ltd. price list.
- **6.** All other A1 services not covered by this Option will be calculated in accordance with the current A1 price list and special terms and/or specifications for A1 services used by the User.
- 7. The Option fee from Item 4 of these Terms of Use shall cover the period of 7 days from the moment the Option is activated. Once the 7 day period expires, Option will be automatically renewed and charged, and the User will be notified thereof by an SMS message. It is not possible to have two or more of options active at the same time.



- a) User activates the Weekly option by sending a free SMS message with the key word "Weekly" to the number 13220 or by calling the A1 customer service. Option is activated within 24 hours after calling the A1 customer service or sending an SMS message. Once the activation is completed, User will receive an SMS message notifying him/her of the time Option was activated, and the rights and obligations set forth in these Terms of Use shall apply from the moment of activation. The Option will not be activated to those Users who at the time of the activation request do not have sufficient credits on their A1 prepaid account. Likewise, the Option shall be automatically deactivated to those Users who at the time of reactivation in accordance with the Item 7 of these Terms of Use do not have sufficient credit on their A1 prepaid account to cover the fee or whose A1 prepaid account has expired. Once the Option is deactivated, User shall lose all the remaining traffic. After recharging the account, customer can activate the Option again by sending key word WEEKLY to 13220.
- 8. User, who at the time of the Weekly option activation already has a Daily option activated, shall lose all the remaining Daily option traffic.
- 9. User can deactivate Weekly option by sending a free SMS message containing "D" to the number 13220 or by calling the customer service. Option will be deactivated within 24 hours of calling the customer service or sending SMS message. Once the option is deactivated, User shall lose all the remaining traffic.
- 10. User can check the balance of the remaining traffic included in the option by sending a free SMS message containing "?" to the number 13220.
- 11. Spending priority of Internet data traffic shall be as follows: User shall first be charged for the Internet data traffic included in the *Vipme Tourist SIM sampling promo MB* promotion, followed by the traffic from the Option and finally from the Tariff.
- 12. A1 reserves the right to take all necessary measures and steps in order to preserve the integrity and security of the A1 network operation and to maintain the service quality if the Option is used in excess. In addition, A1 reserves the right to suspend the provision of A1 services or to disable reactivation of the Option if the value or extent of data traffic spent as part of this tariff unusually and suddenly excessively exceeds the value or extent of consumption of A1 services in relation to the User's average consumption, or the value and/or extent the A1 services are used by the average user of the Option. A1 shall inform the User about all measures and conditions of any restrictions regarding to the use of A1 services and/or offers in an appropriate manner.
- 13. A1 reserves the right to deactivate the Option if any abuse that can lead to difficulties in the operation of the A1 mobile network is noticed, and shall notify the User thereof in an appropriate manner
- **14.** All reserves the right to amend these Terms of Use without prior notice and shall notify the User thereof via this web page www.vipnet.hr or in any other way deemed appropriate.
- **15.** For resolving all other issues regarding the use of A1 Ltd. telecommunication services and relations between A1 Ltd. and subscribers, General A1 Business Terms and Conditions, and Terms of Use of Terminal Equipment and Realization of Connection in the Mobile Network available at A1 points of sale and web page <a href="https://www.A1.hr">www.A1.hr</a> shall apply.

These Terms of Use apply from April 1<sup>st</sup> 2023.

Fixed exchange rate 1 EUR = 7,53450 HRK